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Subj: Hurricane Harvey

Greetings Friends of FTSI,

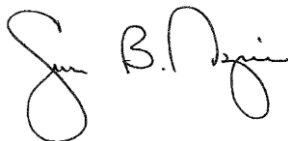
We very much hope this finds you and yours safe. As you can imagine, we're heartbroken at the news coming out of Houston, Corpus Christi, and the surrounding areas. South Texas isn't just a place where we do business. It's where our partners and friends are and for some of our technicians and employees, it's home.

We're very fortunate that our people in the area have checked in safe, but we know that is not the case for everyone. Please know we offer our deepest sympathies as this event continues to play out.

During the rebuilding efforts in the following weeks and months, we want you to know that you can count on FTSI's support. Please reach out to us and let us know what we can do, whether it be pitching in to pick up prescriptions or even just helping scrub floors, we're there to help.

In the meantime, please stay safe and know we wish the best for all affected.

Sincerely,

A handwritten signature in black ink that reads "Susan B. Napier".

Susan B Napier
FTSI CEO